

05/27/2026

Thank you for taking time to read this important advisory regarding our upcoming water, gas and electric meter upgrade project.

The City of Tipton has contracted Professional Meters Inc, (PMI) to update water, gas and electric meters throughout the area. This project will begin on or around June 1, 2026 and will be nearing completion by September 1, 2026. These new meters will allow The City of Tipton to implement an automated meter reading process that will provide better customer service, greater data accuracy, and reduced operational costs. The following information is important for you to understand in advance of our visit to your home or business:

- **Meter Upgrades:** PMI will be upgrading meters from 7:00am to 5:00pm Monday through Friday. Possibly 7:00am to 2pm Saturday. **Not all utility meters are required to be replaced therefore, not every utility customer will be impacted by this project.**
- **Impacts to You (Water meters and some gas meters):** You will receive a postcard in the mail to schedule. A sample postcard is below for reference. Please call and schedule an appointment when you receive this postcard. PMI will upgrade the water and gas meter on the scheduled date. The water and gas will need to be turned off for approx 20 min for this upgrade. You will receive a post installation door hanger after the installation is completed.
- **Impacts to You (Electric and some gas):** PMI shouldn't need access into your home. For outdoor electric meter and some gas meters that are designated for retrofit, no appointment is necessary. PMI will schedule the meter change when PMI is in that area. When PMI arrives on site to change the meter, the gas meter can be upgraded without interruption, the electric meter will need about 15 minutes of service interruption. You will receive a post installation door hanger after the installation is complete.
- **Water Meter Access:** PMI will need unobstructed access to the current water meter. If the meter is inside, PMI will need a clear path to the meter and 3' surrounding the meter.

Should you have questions or concerns related to this process please contact any of the following Tipton Utility Departments:

Electric – 563-886-4677

Gas – 563-886-4065

Water - 563-886-4877

Thank you in advance for your cooperation.

City of Tipton

**[UTILITY] MANDATORY WATER METER UPGRADE  
Service Notice**


Professional Meters Inc. (PMI), a contractor for [Utility], will be upgrading water meters as a step toward a more modernized water metering system which will help our community to better manage our water resources.

The mandatory water meter upgrade is at no cost to the customer. An appointment will need to be scheduled to replace the water meter.

- Someone age 18 or older must be present during the installation, which usually takes about 30 minutes during which time the water will be shut off.
- The water meter is typically located inside, near the main water shut-off valve. The meter needs to be accessible to the installer.

**To schedule an appointment, call PMI toll free at 1-XXX-XXX-XXXX.**

Online scheduling available at [www.ScheduleMyMeter.com](http://www.ScheduleMyMeter.com)

**UTILITY LOGO** *Se Habla Español* 

For answers to frequently asked questions regarding your new automated meter, please visit [www.1xxx.gov](http://www.1xxx.gov) or contact [Utility] at 1-XXX-XXX-XXXX.